



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 149/2025

In the matter of:

Hardik MathurComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. Sushil Sharma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 04th September, 2025
Date of Order: 15th September, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 807421553 at premises no. H.No. 10, Street no. 1, Khajanni Nagar, Johripur, Delhi-110094. It is also his submission that OP rejected his application for new electricity connection on the grounds transformer overloaded pole no. WB29, applied address H.No. 10, Kh. No. 15/7/1, 1st floor Khata Khotani no. 657, and existing address H.No. 10, Kh. No. 657, both are different.

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CGRF BYPL

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2. The respondent in reply briefly stated that the complainant is seeking new electricity connection under domestic category at address bearing no. H. No. 10, Kh. No. 15/7/1, Khata Khatoni no. 657, 1st floor, street no. 1, Khajani Nagar, Johripur, Delhi-10094 vide request no. 8007421553. The application of the complainant for new connection was rejected on grounds that HVDS transformer is overloaded Pole no. WB29. Hence, there is no technical feasibility made out for the grant of new connection.
3. Counsel of the complainant in rebuttal reiterated original complaint and submitted that the area where he has applied for new electricity connection is completely electrified with HVDS system.
4. During the course of hearing OP was directed to file peak load of the subject transformer.
5. On the final date of hearing, Senior Official of OP was present before the Forum and submitted that they have installed the transformer and they are ready to release the new electricity connection as applied for by the complainant.
6. In view of the submission of the official of the OP, we are of considered opinion that the new domestic connection can be granted to the complainant.
7. In view of the above, we are of considered opinion that the complainant should be granted new electricity connection.

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ORDER

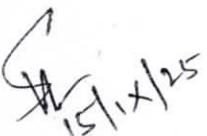
Complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007421553 at premises no. H. No. 10, Kh. No. 15/7/1, Khata Khatoni no. 657, 1st floor, street no. 1, Khajani Nagar, Johripur, Delhi-10094 after completion of all other commercial formalities as per DERC Regulations 2017.

OP is directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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